



PMI SERVICE CENTER EUROPE

PMI Service Center Europe was established in Kraków in late 2005, providing centralized Financial, HR and IS services. The company employs approximately 700 people in Kraków providing support for approximately 25,000 PMI employees across 35 countries.



Nicklas Blomqvist, Director Finance Service Center Europe PMI

Nicklas, Why is Krakow a good location for you?

Krakow is Poland's second largest academic center, which allows us to find professional and well-educated staff with a good command of foreign languages. One of Kraków's assets is its favourable location and communication accessibility.

How have you developed in the period you have been in Kraków?

Up to now we have migrated Finance, HR and IS processes from more than 35 countries. Simultaneously our company was able to streamline, standardize processes and to consolidate best practices. We have become a very good employer, offering development in a challenging environment along with international career opportunities.

How do you envisage your future development in Kraków?

We plan to migrate additional countries and increase the scope of services provided. We constantly work on high quality standards enhancement and at the same time on implementation of productivity and efficiency improvements in order to achieve service excellence and high levels of customer satisfaction.

What is Kraków's biggest selling point?

Krakow is an attractive location with great access to a professional and highly skilled talent pool with a good knowledge of foreign languages.

PMI SCE is a founding member of ASPIRE - the Kraków Association of IT and Business Process Services companies. How does ASPIRE help you and your company?

By being an ASPIRE member we can exchange information, benchmark processes, share best practices and build the network with other Shared Service Centers and BPOs. It also helps to strengthen the positive image of the industry and to attract talented people interested in international career opportunities.