

Capgemini provides business process outsourcing and IT outsourcing services in outsourcing centers located in Kraków and the neighbouring city of Katowice. In Kraków the company employs 2,460 people.



Marek Grodziński, BPO Center Director

*Marek, Why is Krakow a good location for you?*

Capgemini is above all, a people company and Kraków is a city with a great potential to attract talented, creative and skilled people. Kraków, with its educational heritage and vision of a modern city, is the right place to find the right people. For companies like ourselves operating globally, infrastructure and all aspects of safe and quick communication also play an important role.

*How have you developed in the period you have been in Kraków?*

We are systematically growing and extending the scope of services we provide. In BPO we started from Finance and Accounting, adding Procurement, Customer Care & Intelligence and Knowledge Process Outsourcing services. In ITO we moved from providing a basic servicedesk to managing overall global IT services delivered by 1,400+ employees for major global companies. For the last 3 years our BPO operations in Poland has grown by over 1,000 employees.

*How do you envisage your future development in Kraków?*

We want to develop and extend services for our international clients. We will continue our HR policy to be an employer of choice and make every effort to create a working culture and environment that inspires our people to stay and develop with us.

*What is Kraków's biggest selling point?*

Kraków is an attractive place to make business.

*Capgemini is a founding member of ASPIRE - the Kraków Association of IT and Business Process Services companies. How does ASPIRE help you and your company?*

ASPIRE enables our industry to speak with one voice to government and educational institutions to highlight the key importance of the sector to the national economy and to local economies. We are stronger and more visible together.