

Since 2005, the AMS Global Client Service Centre in Kraków has provided remote offshore support in talent and resource management to clients across a number of geographies and languages. The Kraków Centre now employs 260 people.



Vic Khan, Director of Global Client Service Centres

*Vic, Why is Krakow a good location for you?*

Kraków provides the unique selling point good supply of high quality talent and language capabilities within a stable safe environment.

*How have you developed in the period you have been in Kraków?*

We started off with a vision of a 100-150 headcount Centre, we have almost doubled in size and look to grow further in the next 12/18months. This is based on the quality of service delivered by our people here locally in Kraków.

*How do you envisage your future development in Kraków?*

We will continue to grow our operations here in Kraków based on the quality and the quantity of the labour supply in the region.

*What is Kraków's biggest selling point?*

Quality of Talent available.

*AMS is a member of ASPIRE - the Kraków Association of IT and Business Process Services companies. How does ASPIRE help you and your company?*

ASPIRE provides a unique opportunity for organisations to get together support each other to meet common challenges and to help the wider community in terms of CSR activities.